



Basis for Calculating Amounts Charged to Patients

Mayo Clinic and its affiliated hospitals use the look-back method to determine the amounts generally billed to individuals who have insurance covering emergency or other medically necessary care (AGB). The AGB percentages, effective January 1, 2025, for each of our hospital facilities are listed below.

The AGB percentages were calculated using all claims allowed by both private pay insurers, including Medicare Advantage and traditional Medicare, for inpatient and outpatient services from October 2023 through November 2024. Total expected payment from allowed claims was divided by the total billed charges for the same claims. The AGB percentages will be updated annually.

Patients determined to be eligible for financial assistance will not be charged more than AGB for emergency or other medically necessary care. Eligible patients with insurance coverage will not be personally responsible to pay more than AGB after all payments by the health insurer have been applied.

Amount Generally Billed (AGB)

Facility	Percentage
Rochester	52%
Arizona.....	42%
Florida	35%
Fountain Centers in Albert Lea	81%
Albert Lea / Austin	48%
Cannon Falls	60%
Chippewa Valley in Bloomer.....	58%
Eau Claire — Luther Campus	39%
Fairmont	48%
La Crosse	43%
Sparta.....	38%
Lake City	68%
Mankato	48%
New Prague	59%
Northland in Barron.....	46%
Oakridge in Osseo	55%
Red Cedar in Menomonie	47%
Red Wing.....	49%
St. James.....	68%
Waseca	54%